



## **Community Connector Job Description**

### **About Our Place Support and the Early Help Partnership**

Our Place Support deliver on the Community Connector element of the Sutton Coldfield Early Help Partnership. This is a service commissioned by Spurgeons who are the locality lead for Early Help.

Our Place Support are committed to helping people make positive changes in their lives and in the Early Help Partnership we deliver on this through drawing on established community links and partnerships bringing children and families together with the early intervention support services they require.

### **Purpose of the role**

Community Connectors are responsible for building Early Help capacity, connections and community resilience within their locality. The role involves building integrated networks and trusted working relationships for children, young people, families and the community through building partnerships with voluntary and statutory organisations, schools and training providers, health providers, businesses and community stakeholders within the locality partnership.

Together as an Early Help partnership our intention is to enable communities to work collaboratively and seamlessly with all the relevant statutory agencies and third sector organisations to identify early those most in need of support, and enabling the most appropriate responsive supportive interventions within community settings. This forms part of our vision to apply a holistic pro-social and preventative focus in tackling inequalities through integrated partnership working.

As Community Connector you will:

- Engage and interact with a broad range of health, education vocational and social care organisations and networks that make up the Early Help Network in Sutton Coldfield.
- Liaise day to day with Early Help team.
- Engage and interact with Youth and Family forums to help establish community priorities and need
- Interface with digital self-help and social prescribing resource leads and local stakeholder organisations and individuals
- Work closely with the Locality and cross-sector organisations staff teams; and develop mechanisms for cross-connections working
- Will be line managed and supervised by Our Place Support

Role breakdown:

### **Community Mapping & Engagement**

- To build on mapping local community assets, to provide a fluid 'community prescribing' resource for schools and stakeholders

- To translate mapped community assets into a responsive digital network resource that will form the basis for community focused social prescribing linkage and enable a responsive 'live' understanding of community resource capacity that is easily shared and accessible
- To provide a Gaps analysis of the Early help offer across the locality
- To assist individuals and families/carers to develop and utilise personal and local community networks to develop solutions to meet their aspirations and needs.
- Develop a sound understanding of the key issues within the local area for Children Young People and Families who may be disadvantaged, to contribute to solutions and contribute findings to policy and procedures.
- Consider the impact of safeguarding whilst planning activities for Children young people and families
- Work with the NCP time-bank co-ordinator to develop volunteer opportunities which help to deliver outcomes of the Locality Partnerships

### **Training & Education**

- Support residents to lead on community projects and the development and delivery of new groups, services or activities to meet needs or improve services in the community
- Build links with schools, and stakeholder groups ensuring that schools are informed of key community development work/projects and services
- Help to identify organisations which are in need of capacity building, funding and or governance support to help them deliver the outcomes of the Early Help Offer through the Micro Grants funding Pot.
- Contribute to the regular Locality Partnership newsletters.
- Organise community events with stakeholders which promote the work of the Early Help team and share good practice
- Plan and deliver creative and engaging consultation events and activities, to understand and gather information from a diverse range of people on local needs and issues.

### **Social Prescribing and Digital Networking**

- Enable families and individuals to access, navigate, co-ordinate and control the support and resources they need to pursue their aspirations and needs, including access to funding as appropriate through use of social prescribing and traditional communications
- Support Schools to access accurate and timely information on community resources, providing referrals where appropriate.
- Communicating and promoting relevant programme updates events and information via appropriate social media
- To undertake necessary training and refresher training to maintain and up-date knowledge required for the role.

### **Administration & General**

- Represent the Early Help offer at all meetings with Birmingham City Council officers, Social care teams, Stakeholder Meetings.
- Produce marketing and publicity materials as required
- Ensure that equality of opportunity is reflected in all work programmes
- Produce evaluation and case studies which contribute to the Monitoring of the Early Help Offer